Before the
Federal Communications Commission
Washington, DC 20554

In the Matter of	)	
	)	
TeleTarget LLC dba Investorfuel	)	File No.: EB-TCD-25-00038164
	)	
	)	

CITATION AND ORDER

Citation for Failure to Comply with a Commission Order

Adopted: November 20, 2026 **Released: November 20, 2026**

By the Chief, Telecommunications Consumers Division, Enforcement Bureau:

I. NOTICE OF CITATION

1. This **CITATION** notifies TeleTarget LLC dba Investorfuel (Company or TeleTarget) that it failed to comply with a subpoena issued by the Telecommunications Consumers Division (Division) of the Enforcement Bureau (Bureau) of the Federal Communications Commission (FCC or Commission). The Division is investigating suspected illegal telephone solicitations relating to real estate services made by a foreign call center operated by TeleTarget. TeleTarget's failure to respond to the Division's subpoena seeking information about the calls and the Company's calling practices negatively affected the Division's ability to investigate the suspected violations. TeleTarget is a limited liability company registered in Wyoming and with a listed business address in Miami Beach, Florida. In the Order below (section VI), we direct TeleTarget to provide information and documents to the Commission. If TeleTarget fails to comply with any Commission order after receipt of this Citation—including any failure to comply with the Order in section VI— it may be liable for significant fines, up to the statutory maximum of $25,132 for each violation or for each day of a continuing violation.[1]

2. ***Notice of Duty to Comply with the Law***: The Division issues this Citation pursuant to section 503(b)(5) of the Communications Act (Act),[2] which states that the Commission may not impose

[1] 47 U.S.C. §§ 503(b)(2)(D), (b)(5); 47 CFR §§ 1.80(b)(10). The amount assessed for any continuing violation may not exceed $188,491 for any single act or failure to act. *See* 47 CFR § 1.80(b)(10). These amounts are subject to annual adjustment for inflation. *See*, *e.g.*, *Amendment of Section 1.80(b) of the Commission's Rules*, *Adjustment of Civil Monetary Penalties to Reflect Inflation*, Order, 34 FCC Rcd. 12824, 12824-25, para. 1, 4 (EB 2025) (setting January 15, 2025 as the effective date for the increases).

[2] 47 U.S.C. § 503(b)(5).

monetary forfeitures against a person[3] who does not hold a license, permit, certificate or other authorization issued by the Commission, or is not an applicant for a license, permit, certificate or other authorization, unless such person: (a) is sent a citation of the violation charged; (b) is given a reasonable opportunity for a personal interview with a Commission official at the field office of the Commission which is nearest to the person's place of residence; and (c) subsequently engages in conduct of the type described in the citation.[4] The Division has not identified any Commission license, permit, certificate, or other authorization held by TeleTarget or any pending application by TeleTarget for a license, permit, certificate, or other authorization. As such, we issue this Citation for the violation at issue here. Accordingly, TeleTarget is hereby on notice that it must comply with all Commission orders, including the Order in section VI below and any subpoenas issued pursuant to sections 4(i), 4(j), 403 and 409(e) of the Act by the Commission or by the Bureau or Division under delegated authority.[5] If TeleTarget subsequently engages in any conduct of the type that this Citation describes—failure to respond to a Commission order—TeleTarget may be subject to a substantial monetary forfeiture.[6] In assessing such forfeitures, the Commission may consider both the conduct that led to this Citation and the conduct following it.[7]

3. ***Notice of Duty to Provide Information***: Pursuant to sections 4(i), 4(j), 403 and 409(e) of the Act,[8] the Division directs TeleTarget to provide, within thirty (30) calendar days after the release date of this Citation and Order, the information and documents described in section VI below.

II. BACKGROUND

A. Legal Background

4. Commission Investigation and Subpoena. The Commission has broad authority to investigate possible violations of the Act and the Commission's rules.[9] Section 4(i) authorizes the Commission to "issue such orders, not inconsistent with this Act, as may be necessary in the execution of its functions."[10] Section 4(j) authorizes the Commission to conduct proceedings in a "manner as will best

[3] A "person" includes an individual, partnership, association, joint-stock company, trust, or corporation. *Id*. § 153(39).

[4] *Id*. § 503(b)(5).

[5] *Id*. §§ 154(i)-(j), 403, 409(e).

[6] *See* 47 CFR § 1.80(a)(2), (b)(10); *see also 1st Source Information Specialists*, *Inc. d/b/a Locatecell.com*, Forfeiture Order, 22 FCC Rcd 431, 431, para. 1 (2007) (*1st Source Information Specialists Forfeiture Order*) (imposing a $97,500 forfeiture for failure to respond fully to a Bureau subpoena).

[7] *See* **S.** Rep. No. 95-580, 95th Cong., 1st Sess. at 9 (1977) (explaining that if a person that receives a citation "thereafter engaged in the conduct for which the citation of violation was sent, . . . forfeiture liability would attach not only for the conduct occurring subsequently *but also for the conduct for which the citation of violation was originally sent*") (emphasis added); *see also* 47 U.S.C. § 503(b)(2)(E) ("In determining the amount of such a forfeiture penalty, the Commission or its designee shall take into account the nature, circumstances, extent, and gravity of the violation and, whit respect to the violator, the degree of culpability, any history of prior offenses, ability to pay, and such other matters as justice may require.").

[8] 47 U.S.C. §§ 154(i)-(j), 403, 409(e).

[9] *Id.*

[10] *Id*. § 154(i).

conduce to the proper dispatch of business and to the ends of justice."[11] Section 403 grants the Commission "full authority and power at any time to institute an inquiry, on its own motion, in any case and as to any matter or thing concerning which complaint is authorized to be made, to or before the Commission by any provision of this Act, or concerning which any question may arise under any of the provisions of this Act, or relating to the enforcement of any of the provisions of this Act."[12] Section 409(e) further grants the Commission "the power to require by subp[o]ena the attendance and testimony of witnesses and the production of all books, papers, schedules of charges, contracts, agreements, and documents relating to any matter under investigation."[13]

5. The Commission has delegated broad authority to the Division to "conduct investigations . . . on its own initiative" of potential violations of the Act and the Commission's rules.[14] Section 0.111(h) further authorizes the Division, after approval from the Office of General Counsel, to issue non-hearing subpoenas for testimony and records relevant to matters within the Division's responsibility.[15] An action that Commission staff takes under delegated authority carries the same force and effect as Commission action.[16] Accordingly, a failure to comply with a Division subpoena constitutes a violation of a Commission order.[17] Section 416(c) further requires every person, and that person's agents and employees, "to observe and comply with [Commission] orders so long as the same shall remain in effect."[18]

6. Do-Not-Call Registry. In 2003, the Commission revised its rules implementing the Telephone Consumer Protection Act (TCPA) to establish, in coordination with the Federal Trade Commission (FTC), a national Do-Not-Call (DNC) Registry.[19] The DNC Registry is a list that the

[11] *Id*. § 154(j).

[12] *Id*. § 403.

[13] *Id*. § 409(e).

[14] 47 CFR § 0.111(a)(17). The Commission's rules delegate the Commission's broad investigative authority to the Division. Specifically, it grants the Division the authority to "[i]dentify and analyze complaint information, conduct investigations, conduct external audits and collect information, including pursuant to sections 218, 220, 308(b), 403 and 409(e) through (k) of the Communications Act, in connection with complaints, on its own initiative or upon request of another Division or Office." *Id*. "Any order, decision, report or action made or taken pursuant to any such delegation . . . shall have the same force and effect, and shall be made, evidenced, and enforced in the same manner, as orders, decisions, reports, or other actions of the Commission." 47 U.S.C. § 155(c)(3).

[15] *Id*. § 0.111(h).

[16] 47 U.S.C. § 155(c)(3).

[17] *See 1st Source Information Specialists*, *Inc. d/b/a Locatecell.com*, Notice of Apparent Liability for Forfeiture, 21 FCC Rcd 8193, 8195, paras. 7-9 (2006) (*1st Source Information Specialists NAL)*, *forfeiture imposed*, *1st Source Information Specialists Forfeiture Order*, 22 FCC Rcd at 431, para. 1 (*1st Source Information Specialists Forfeiture Order*) ("LocateCell violated a Commission order by failing to respond to the directive of the Enforcement Bureau . . . to provide certain information and documents"); *New Century Telecom*, *Inc*., Admonishment Order, 31 FCC Rcd 5187, 5188-89, paras. 5–8 (EB Telecomms. Consumers Div. 2016) (*New Century Telecom Order)* (finding that a company's failure to respond to an Enforcement Bureau subpoena violated a Commission order); *see also* 47 U.S.C. §§ 403, 409(e); 47 CFR § 0.111.

[18] 47 U.S.C. § 416(c).

[19] *Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991*, CG Docket No. 02-278, Report and Order, 18 FCC Rcd 14014, 14115, para. 165 (2003) (2003 TCPA Order).

government maintains of telephone numbers of subscribers who have elected to not receive telephone solicitations.[20] Pursuant to section 64.1200(c)(2) of the Rules, it is illegal for persons or entities to initiate telephone solicitations to telephone numbers listed on the DNC Registry.[21] Sellers or marketers on whose behalf such calls are made may also be held liable.[22] This prohibition applies to telephone solicitations to both residential telephone numbers and to wireless telephone numbers that are registered in the DNC Registry.[23] The Commission's rules defines a "telephone solicitation" as the "initiation of a telephone call or message for the purpose of encouraging the purchase or rental of, or investment in, property, goods, or services," subject to specified exceptions.[24] Once a consumer's telephone number is registered in the DNC Registry, callers, sellers, and telemarketers are required to honor such do-not-call registration indefinitely, or until the registration is cancelled by the consumer or the telephone number is removed by the database administrator.[25] Commission rules recognize several exemptions to these prohibitions.[26]

B. Factual Background

7. About TeleTarget. TeleTarget is limited liability company registered in Wyoming in 2024 that operates a business process outsourcing (BPO) call center in Egypt that also uses the name "TeleTarget."[27] The Company also does business as "Investorfuel."[28] There is also no evidence in the

[20] 47 CFR § 64.1200(c)(2); 47 U.S.C. § 227(c)(3); *see* Federal Trade Commission, National Do Not Call Registry, https://www.donotcall.gov/.

[21] 47 CFR § 64.1200(c)(2).

[22] *Id.*

[23] *Id*. (applicable to calls to the telephone number of a "residential telephone subscriber"); *id*. § 64.1200(e) (making section 64.1200(c) applicable to "calls or text messages to wireless telephone numbers"); *see* 2003 TCPA Order, 18 FCC Rcd at 14039, para. 36 (creating a presumption that wireless numbers listed in the DNC are "residential subscribers").

[24] 47 CFR § 64.1200(f)(15).

[25] *Id.* § 64.1200(c)(2).

[26] Section 64.1200(c)(2) includes three exemptions from liability for: (1) calls made in error (provided that the person can demonstrate that it follows telephone solicitation standards laid out in section 64.1200(c)(2)(i)); (2) calls to subscribers who have provided their prior express invitation or permission in a signed written agreement to receive telephone solicitation calls from the seller; and (3) calls to subscribers that have a personal relationship with the telemarketer. *See id*.

[27] *TeleTarget LLC*, Registration, Wyoming Secretary of State (Sept. 9, 2024), https://wyobiz.wyo.gov/business/FilingDetails.aspx?eFNum=031178081222106147084020208187067051095144184206 (last visited Aug. 21, 2026). TeleTarget is not registered with the Florida Department of State; LinkedIn, *Khaled Hesham*, https://eg.linkedin.com/in/khaled-hesham-090116210 (last visited Dec. 2, 2025) (LinkedIn profile of TeleTarget's CEO listing his address as "Cairo, Egypt"); AM Communication Labs, Inc. Subpoena Response at AM COMM 05_000071-72 (July 25, 2025) (on file in EB-TCD-25-00038164) (AM Communication Subpoena Response) (Order Form & Subscription Agreement for TeleTarget stating Mr. Hesham's address in Cairo, Egypt, and a response of "Yes" to the question "Are you a BPO (Business Processing Outsourcing) Company"). BPO call center "is a third-party provider that handles each customer inquiry of [the] business." This can include services like handling incoming and outbound calls on behalf of another company. *See* Joe Manna, *BPO Call Center: What It Is and Key Risks to Avoid* (last visited Aug. 24, 2026), https://www.nextiva.com/blog/bpo-call-center.html.

[28] AM Communication Subpoena Response, *supra* note 27, at AM COMM 05_000072 (Order Form & Subscription Agreement for TeleTarget listing "Investorfuel" as the company's dba name).

record suggesting that Investorfuel is a separate legal entity. The Company provides telemarketing services including cold calling, assisting real estate investors to build rapport, identify opportunities, sales support, and data management and Customer Relationship Management support.[29] The Company's website describes the company as a "lead generation" with "expert cold-calling services."[30] The Company claims that it provides "consistent, high-quality seller leads that drive results, all while staying [at] budget."[31] The Company's LinkedIn profile describes the company as a "lead generation engine" with "[e]xpert cold callers" that "transform[] cold calls into deals."[32] The Company tells prospective customers that "[a]t TeleTarget, we don't just dial numbers – we deliver results."[33] They claim to deliver real estate leads by calling thousands of prospects, "pre-qualifying [leads] with our trained cold callers," and "reviewing every lead before it reaches you."[34] TeleTarget was formed in Wyoming in 2024, and its principal office and mailing address is located in Florida.[35] However, Division staff confirmed that TeleTarget does not operate at the Florida principal office address.[36] Despite its domestic presence, the Company also has a business address in Cairo, Egypt, and the Company's website mentions that its callers are based in Egypt.[37]

8. FCC Investigation of TeleTarget. The Commission and the Federal Trade Commission (FTC) have received consumer complaints about unwanted telephone calls offering to buy the recipient's home.[38] Home buying companies often prey on vulnerable communities that might be seeking to convert

[29] Upwork, https://www.upwork.com/freelancers/amrnaga3 (last visited Aug. 21, 2026) (posting by Amr N., a "cold caller" with "Investorfuel" located in Cairo, Egypt); TeleTarget, *Services*, https://teletarget.co/ (last visited Aug. 24, 2026).

[30] TeleTarget, *Services*, https://teletarget.co/ (last visited Aug. 24, 2026).

[31] *Id.*

[32] LinkedIn, *TeleTarget*, https://www.linkedin.com/company/tele-target/ (last visited Dec. 2, 2025) (on file in EB-TCD-25-00038164).

[33] *Id*.

[34] *Id*. (TeleTarget post stating that "success depends on smart scripts, clean data, a trained team . . . serious investors partner with experts who make every call count.").

[35] *TeleTarget LLC*, Registration, Wyoming Secretary of State (Sept. 9, 2024), https://wyobiz.wyo.gov/business/FilingDetails.aspx?eFNum=031178081222106147084020208187067051095144184206 (last visited Aug. 21, 2026). TeleTarget is not registered with the Florida Department of State.

[36] E-mail from Euroamerican Group (Management & Leasing Office, 407 Lincoln Road PH-N to Bomin Park, Attorney Advisor, Telecomms. Consumers Div., FCC Enforcement Bureau (July 30, 2026 12:44 PM EDT) (confirming that Suite 8N is currently occupied by a mail receiving company). In a follow-up phone call on August 4, 2026, Euroamerican Group confirmed that TeleTarget is not a tenant at 407 Lincoln Road, Miami Beach, Florida.

[37] *See* AM Communication Subpoena Response, *supra* note 27, at AM COMM 05_000071; *see also* TeleTarget, https://teletarget.co/ (last visited Aug. 24 2026); TeleTarget Screenshot (on file at EB-TCD-25-00038164).

[38] *See*, *e.g.*, FCC Complaint #7645694 (Feb. 11, 2025) ("Prerecorded statement stated their name was Brianna and they were a real estate investor looking to purchase my unlisted property. They requested I call or text them back if I were interested. This was an unsolicited call and the phone number they called is registered on the Do Not Call Registry."); FCC Complaint #7664168 (Feb. 19, 2025) ("Prerecorded message to my cell phone by someone using the name 'Jay' but not offering any other further identification. Robocall message said to stay on line and press 1 to speak to someone. I have received numerous other spam calls and texts regarding real estate over the last 2 years."); (continued….)

their homes into needed cash.[39] Some of these calls offer to provide real estate services to the call recipient for a fee.[40]

9. The Industry Traceback Group (ITG) traced the origin of several home purchase calls made to one complainant's wireless telephone number to a voice service provider named AM Communication Labs Inc. (AM Communication).[41] AM Communication identified TeleTarget as its customer responsible for each of the calls.[42] On June 27, 2025, Division staff issued a subpoena to AM Communication, and the company produced call detail records (CDRs) and information related to TeleTarget.[43] Division staff discovered that TeleTarget had placed 57,371,168 calls using AM Communication from January 31, 2025 to June 16, 2025.[44] AM Communication, however, disputed the illegality of the calls arguing that the calls were not "telephone solicitations" because they were offers to buy homes rather than communications "for the purpose of encouraging the purchase or rental of, or investment in, property, goods, or services."[45] Seeking an explanation from TeleTarget regarding the home purchase calls it had been making, the Division emailed TeleTarget asking for their consent to

FTC Complaint #204103006 (July 14, 2026) ("A group of scammers trying to buy a house and asked us if we own the house and if we would like to sell it."); FTC Complaint #203117439 (June 18, 2026) ("This caller . . . was calling to try to purchase my home, unsolicited. I have asked these people who takes his home buying course to stop calling me numerous times over the years."); FTC Complaint #183505690 (Feb. 7, 2025) ("I keep receiving calls from this real estate company asking me if they want me to sell my house. I do not and I never opted in for their call.").

[39] *See, e.g.*, Anjeanete Damon, Byard Duncan and Mollie Simon, *The Ugly Truth Behind "We Buy Ugly Houses"*, ProPublica (May 11, 2023), https://www.propublica.org/article/ugly-truth-behind-we-buy-ugly-houses (providing examples of predatory industry practices); Executive Order No. 14376, 91 Fed. Reg. 3023 (Jan. 20, 2026) ("[A] growing share of single-family homes, often concentrated in certain communities, have been purchased by large Wall Street investors, crowding out families seeking to buy homes.").

[40] FTC Complaint #184450246 (Mar. 3, 2025) ("Recieved [sic] call with caller ID of U.S. Teteradiolgy Lic Atlanta ga when I answered the call the man with a heavy forgien [sic] accent said he was William calling from Domestic Real Estate Office and wanted to buy my home and wanted to offer a price for it and all I needed for him to do was run some credit checks for a small fee and needed my credit card number well I am not selling and I did not give him any CC numbers. Hung up and blocked the number"); FTC Complaint #184522826 (Mar. 4, 2025) ("This telemarketing has been asked several times to stop calling me, and calls are still coming in. They are trying to sale [*sic*] me their product and services."); FTC Complaint #184798181 (Mar. 11, 2025) ("Jeff at DAC LLC left a recorded message selling real estate services.").

[41] *See* ITG Subpoena Response (Mar. 13, 2025) (on file in EB-TCD-25-00038164). The ITG is the registered industry consortium selected under the TRACED Act to conduct tracebacks. *Implementing Section 13(d) of the Pallone-Thune Telephone Robocall Abuse Criminal Enforcement and Deterrence Act (TRACED Act)*, Report and Order, 38 FCC Rcd 7561, 7561–62, para. 1 (EB 2023).

[42] *Id*.

[43] *See* FCC Subpoena to AM Communication Labs Inc. (June 27, 2025) (on file in EB-TCD-25-00038164).

[44] Declaration of Olayemi Olatunji, FCC Enforcement Bureau at 1 (May 12, 2026) (on file in EB-TCD-25-00038164) (Olatunji Decl.).

[45] AM Communication Subpoena Response, *supra* note 27, Response to RFD No. 2 at 3-6 (citing *Aussieker v. Aghazadeh*, No. 2:25-cv-0888 TLN AC (PS), 2025 WL 2021040 (E.D. Cal. July 18, 2025); *Coffey v. Fast Easy Offer LLC, et al.*, No. CV-24-02725-PHX-SPL, 2025 WL 1591302 (D. Ariz. June 5, 2025)).

electronic service of the subpoena on January 6, 2026.[46] The Division never received a response. On January 13, 2026, the Division mailed the subpoena via certified mail to TeleTarget's registered agent in Wyoming and to TeleTarget's listed mailing address in Florida.[47] The Division successfully served the subpoena on the Company's registered agent in Wyoming on January 16, 2026.[48] The subpoena required TeleTarget to respond by January 27, 2026.[49] As of the date of this Citation, TeleTarget has not responded to the Division.

III. APPLICABLE LAW AND VIOLATION

10. The Commission considers failure to provide a complete and timely response to a Division subpoena as a violation of a Commission order.[50] Sections 4(i), 4(j), and 403 of the Act authorize the Commission to investigate potential violations of the Act, and section 409(e) authorizes the Commission to compel by subpoena the attendance and testimony of witnesses and the production of documents relating to a matter under investigation.[51] Section 4(i) authorizes the Commission to "issue such orders, not inconsistent with this [Act], as may be necessary in the execution of its functions."[52]

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[46] E-mail from Genesis Monserrate, Attorney Advisor, Telecommunications Consumers Division, FCC Enforcement Bureau, to Youssef Shahin, CEO, TeleTarget LLC (Jan. 6, 2026 9:30 AM EDT). In the service agreement between AM Communication and TeleTarget, the Company identified Youssef Shahin as the primary contact for the Company. *See* AM Communication Subpoena Response, *supra* note 27, at AM COMM 05_000072-73.

[47] E-mail from Brightkey to Genesis Monserrate, Attorney Advisor, Telecommunications Consumers Division, FCC Enforcement Bureau (Jan. 13, 2026 9:24 AM EDT) (showing the mailing receipt for the subpoena sent to Registered Agents, Inc., then TeleTarget's registered agent in Wyoming, and to the Company's mailing address in Florida).

[48] *See* Certified Mail Domestic Return Receipt card (Jan 16, 2026) (Return Receipt) (showing receipt by Registered Agents, Inc., Sheridan, WY on January 16, 2026) (on file EB-TCD-25-00038164). On August 15, 2026, TeleTarget changed its registered agent from Registered Agents, Inc. to Capital Administrations LLC in Cheyenne, WY. *See* Wyo. Sec'y of State Business Center, https://wyobiz.wyo.gov/Business/FilingSearch.aspx (search for "TeleTarget"; then follow "TeleTarget LLC - 2024-001518905 (LLC)" hyperlink; then follow "History" hyperlink (last visited Oct. 23, 2026).

[49] FCC Subpoena to TeleTarget at 2 (Jan. 12, 2026) (on file in EB-TCD-25-00038164) (TeleTarget Subpoena).

[50] *See 1st Source Information Specialists Forfeiture Order*, 22 FCC Rcd at 431, para. 1; *see also ABC Fulfillment Servs. LLC*, Notice of Apparent Liability for Forfeiture, 33 FCC Rcd 5530, 5537, para. 15 (2018) (*ABC Fulfillment NAL*) (stating that the company "apparently willfully and repeatedly violated Commission orders by failing to respond to the [Letter of Inquiry (LOI)] and by failing to respond to the LOI Citation"), *forfeiture imposed*, *ABC Fulfillment Servs. LLC*, Forfeiture Order, 35 FCC Rcd 7441 (2020); *Barrier Commc'ns Corp.*, Notice of Apparent Liability for Forfeiture, 35 FCC Rcd 10186, 10200, para. 36 (2020) ("It is long settled that a Commission licensee's failure to respond to an LOI from the Bureau violates a Commission order"); *Calling Post Commc'ns, Inc.*, Forfeiture Order, 30 FCC Rcd 1026, 1026, paras. 1-2 (EB Telecomms. Consumers Div. 2015) (imposing a penalty against a company for its failure to respond to an LOI and noting that we "will not tolerate attempts by Calling Post or any other company to evade or ignore our lawful inquiries—particularly questions related to compliance with laws that protect consumers from harm").

[51] 47 U.S.C. §§ 154(i)-(j), 403, 409(e); *see also 1st Source Information Specialists NAL*, 21 FCC Rcd at 8195, paras. 8-9 (discussing the Commission's authority under sections 4(i), 4(j), 403, and 409(e)); *Aura Holdings of Wis., Inc.*, Notice of Apparent Liability for Forfeiture, 33 FCC Rcd 3688, 3696, para. 21 (2018) (*Aura Holdings NAL*) (discussing the Commission's authority under section 403), *forfeiture imposed*, *Aura Holdings of Wis., Inc.*, Forfeiture Order, 34 FCC Rcd 2540 (2019); *ABC Fulfillment NAL*, 33 FCC Rcd at 5537-38, para. 15 (same).

[52] 47 U.S.C. § 154(i).

Section 4(j) states that "[t]he Commission may conduct its proceedings in such manner as will best conduce to the proper dispatch of business and to the ends of justice."[53] Section 403 grants the Commission "full authority and power at any time to institute an inquiry, on its own motion, in any case and as to any matter or thing concerning which complaint is authorized to be made, to or before the Commission by any provision of this [Act], or concerning which any question may arise under any of the provisions of this [Act], or relating to the enforcement of any of the provisions of this [Act].[54] Section 409(e) grants the Commission "the power to require by subp[o]ena the attendance and testimony of witnesses and the production of all books, papers, schedules of charges, contracts, agreements, and documents relating to any matter under investigation."[55] The Commission has delegated to the Division authority to issue non-hearing subpoenas relevant to matters within the Division's responsibility, subject to Office of General Counsel's approval.[56]

11. Prompt and complete responses to Division subpoenas are critical to the Commission's enforcement function.[57] A party's failure to respond to a subpoena from the Division constitutes a violation of a Commission order.[58] Here, TeleTarget failed to respond to a Division subpoena by the required date. The Division served TeleTarget through TeleTarget's Wyoming registered agent on January 16, 2026.[59] The subpoena required TeleTarget to respond by January 27, 2026.[60] TeleTarget failed to provide any response by the subpoena's deadline and continued that failure through the release date of this Citation. Accordingly, TeleTarget's failure to provide the information and documents required by the subpoena constituted a failure to comply with a Commission order.[61]

12. Additionally, this Citation highlights concerns about foreign call centers such as those operated by TeleTarget. On March 27, 2026, the Commission adopted a notice of proposed rulemaking seeking comment on several proposals to improve customer service communications by encouraging and facilitating the onshoring of foreign call centers.[62] The Commission noted that "there are a whole host of

[53] *Id.* § 154(j).

[54] *Id.* § 403.

[55] *Id*. § 409(e).

[56] 47 CFR § 0.111(h); *see also* 47 U.S.C. § 155(c)(1), (3).

[57] *See 1st Source Information Specialists NAL*, 21 FCC Rcd at 8196-97, para. 13 (stating that "we believe the maximum forfeiture amount for the continuing violation is warranted"); *see also ABC Fulfillment NAL*, 33 FCC Rcd at 5542, para. 25 ("Prompt and full responses to Bureau inquiry letters are essential to the Commission's enforcement function.").

[58] *See 1st Source Information Specialists Forfeiture Order*, 22 FCC Rcd at 431, para. 1.

[59] *See* Return Receipt, *supra* note 48.

[60] TeleTarget Subpoena, *supra* note 49, at 2.

[61] *See 1st Source Information Specialists Forfeiture Order*, 22 FCC Rcd at 431, para. 1; *1st Source Information Specialists NAL*, 21 FCC Rcd at 8195, para. 7.

[62] *Improving Customer Service and Protecting Consumers through Onshoring*, CG Docket No. 26-52, Notice of Proposed Rulemaking, FCC 26-16, 2026 WL 1016763 (2026), https://docs.fcc.gov/public/attachments/FCC-26-16A1.pdf.

call centers overseas that are being used to flood America and our citizens with illegal robocalls, including to carry out financial crimes and victimize consumers living here."[63]

IV. OPPORTUNITY TO RESPOND TO THIS CITATION

13. TeleTarget may respond to this Citation within thirty (30) calendar days after the release date by requesting a personal interview at the Commission Field Office nearest to TeleTarget's place of business.[64] Alternatively, TeleTarget may elect to respond by submitting a written statement or requesting a teleconference interview with a Division official. The Commission Field Office nearest TeleTarget's registered business address is located in Miami, Florida.

14. If TeleTarget elects to request a teleconference or personal interview, it must contact Daniel Stepanicich at (202) 418-7320. We note that such teleconference or interview must take place within thirty (30) calendar days of the release date of the Citation. If TeleTarget elects to submit a written response to this Citation to dispute the violation described in section III above, it must send the response within thirty (30) calendar days of the date of this Citation to the contact and address provided in paragraph 15 below. Submitting a written response to the Citation will NOT obviate the need to provide the information and documents requested in the Order in section VI below.

15. All written communications should be sent to the address below.

Daniel Stepanicich, Chief
Telecommunications Consumers Division
Enforcement Bureau
Federal Communications Commission
45 L Street NE,
Washington, DC 20554
Re: EB-TCD-25-00038164

16. Upon request, the Commission will make reasonable accommodations for persons with disabilities. If applicable, TeleTarget should provide a description of the accommodation required, and include as much detail as possible, and also provide a telephone number and other contact information. TeleTarget should allow at least five business days advance notice; last minute requests will be accepted but may be impossible to fill. TeleTarget should send an e-mail to FCC504@fcc.gov or call the FCC's Consumer & Governmental Affairs Bureau at 202-418-0530 (voice).

17. To request materials in accessible formats for people with disabilities (braille, large print, electronic files, audio format), send an e-mail to FCC504@fcc.gov or call the Consumer and Governmental Affairs Bureau at 202-418-0530 (voice).

18. We advise TeleTarget that it is a violation of section 1.17 of the Commission's rules[65] for any person that has received a citation to make any false or misleading written or oral statement of fact to the Commission. Specifically, no person shall:

[63] *Id.* at 2, para. 2.

[64] 47 U.S.C. § 503(b)(5) (stating that a citation notice must give "reasonable opportunity for a personal interview"); 47 CFR § 1.80(d)(2).

[65] 47 CFR § 1.17.

> (1) In any written or oral statement of fact, intentionally provide material factual information that is incorrect or intentionally omit material information that is necessary to prevent any material factual statement that is made from being incorrect or misleading; and
>
> (2) In any written statement of fact, provide material factual information that is incorrect or omit material information that is necessary to prevent any material factual statement that is made from being incorrect or misleading without a reasonable basis for believing that any such material factual statement is correct and not misleading.[66]

19. Further, the knowing and willful making of any false statement, or the concealment of any material fact, in reply to this Citation is punishable by fine or imprisonment.[67]

20. Violations of section 1.17 of the Rules may result in additional Commission enforcement action, including monetary forfeitures pursuant to section 503 of the Act.[68]

21. Finally, consistent with the Privacy Act of 1974[69] and relevant Commission Privacy Act system of records notices,[70] Commission staff will use all relevant material information before it, including information disclosed in interviews or written statements, to determine what, if any, enforcement action is required to ensure your compliance with the Commission's rules.

V. FUTURE VIOLATIONS

22. If, after receipt of this Citation, TeleTarget again fails to respond to a Commission order, including the Order in section VI below, the Commission may impose sanctions for each such violation. For example, the Commission may impose monetary forfeitures not to exceed $25,132 for each such violation or each day of a continuing violation, up to a maximum of $188,491 for any continuing violation for any single act or failure to act.[71] In assessing any forfeiture, the Commission must consider a number of enumerated statutory factors, which include the nature, circumstances, extent, and gravity of the violation, and with respect to the violator, the degree of culpability, any history of prior offenses, ability to pay, and other such matters as justice may require.[72] Further, as discussed above, when assessing the amount of a forfeiture, the Commission may consider both the conduct that led to this Citation and the conduct following it.[73]

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[66] *Id*. § 1.17(a).

[67] 18 U.S.C. § 1001.

[68] 47 U.S.C. § 503(b).

[69] 5 U.S.C. § 552a(e)(3).

[70] *See, e.g.*, Federal Communications Commission, Privacy Act of 1974; System of Records, FCC/EB-5, Enforcement Bureau Activity Tracking System (EBATS), 88 Fed. Reg. 72071 (Oct. 19, 2023); Federal Communications Commission, Privacy Act of 1974; System of Records, FCC/IB-1, International Bureau Filing System, 86 Fed. Reg. 43237 (Aug. 6, 2021).

[71] 47 U.S.C. § 503(b)(2)(D); 47 CFR § 1.80(b)(10).

[72] 47 U.S.C. § 503(b)(2)(e); 47 CFR § 1.80(b)(11).

[73] *See supra* para. 2.

VI. ORDER

23. The Division directs TeleTarget to provide the following information and documents within thirty (30) calendar days after the release date of this Citation and Order:

1. Identify the Person(s) on whose behalf each call identified in Attachment A was made or transmitted (hereafter referred to as the "Person(s) Identified").
2. Identify all Contact Information for each Person(s) identified.
3. Identify the means and source(s) of payment for any of the Company's services or offerings provided to the Person(s) Identified during the period from June 1, 2025 to the present, including any full credit or debit card numbers, bank account and bank routing numbers, and billing name and address information.
4. Describe all services and offerings provided by the Company to the Person(s) Identified at any time between June 1, 2025 and the present.
5. Identify all services that the Company or the Person(s) Identified offer, for a fee, to call recipients.
6. Identify all clients or customers of the Company during the period of June 1, 2025 to the present.
7. Identify any telephone numbers provided or assigned to the Company between and including the dates June 1, 2025 and the present.
8. Describe the procedures, if any, the Company uses to comply with the National Do Not Call (DNC) Registry, the Telephone Consumer Protection Act (TCPA), or any other telemarketing or robocalling laws and regulations.
9. Describe the procedure, if any, that the Company used to comply with the Commission's DNC rule (47 CFR § 64.1200(c)(2)) for each call identified in Attachment A.
10. Identify all partners or principals, directors, officers, employees, or agents, including consultants, of the Company.
11. Produce Call Detail Record Information[74] for all calls made or transmitted by or on behalf of the Company from July 1, 2026 to present.
12. Produce any Documents related to the prior express consent of the called party for the calls identified in Attachment A.
13. Produce all Communications between the Company and the Person(s) Identified between June 1, 2025 and the present.
14. Produce all agreements, contracts, and terms of service entered into by the Company and the Person(s) Identified and in effect at any time between June 1, 2025 and present.

[74] Call Detail Record Information shall mean any information collected, created, or received by the Company in connection with a telephone call including: the date and time of the call; the number from which the call was placed; the IP address associated with the call; the terminating number; and the call duration.

15. Produce all agreements, contracts, and terms of service that was entered into by the Company and each party that received a call identified in Attachment A and was in effect at any time between June 1, 2025 and present.

16. Produce all full-length audio recordings for each call identified in Attachment A.

17. Produce all the scripts used for each call identified in Attachment A.

18. Identify all entities, including corporations, companies, partnership, or other business organizations, that are affiliated with the Company. For each entity, provide its legal name, jurisdiction, and principal business address.

19. Identify all locations, including offices, facilities, and call centers from which the Company conducts or has conducted business, including any locations in Egypt. For each location, provide its address and describe the business activities conducted there.

20. Identify all individuals located in Egypt who perform or have performed services for the Company, and describe each individual's role and responsibilities.

21. Identify all entities in which Mr. Khaled has held an ownership interest or management positions from June 1, 2025, to the present. For each entity, provide its legal name, jurisdiction, principal business address, and describe Mr. Khaled's ownership interest or management position.

VII. ORDERING CLAUSES

24. Accordingly, **IT IS ORDERED** that, pursuant to sections 4(i), 4(j), 403, and 409(e) of the Act,[75] 47 U.S.C. § 154(i), 154(j), 403, and 409(e), TeleTarget SHALL PROVIDE the written information and documents requested in section VI above within thirty (30) calendar days of the release date of this Citation and Order.

25. **IT IS FURTHER ORDERED** that a copy of this Citation and Order shall be sent by First Class U.S. Mail and Certified Mail, return receipt requested, to: TeleTarget LLC dba Investorfuel c/o Capital Administrations LLC, 1712 Pioneer Ave., Suite 115, Cheyenne, WY 82001.

FEDERAL COMMUNICATIONS COMMISSION

Daniel Stepanicich, Chief
Telecommunications Consumers Division
Enforcement Bureau

[75] 47 U.S.C. §§ 154(i)-(j), 403, 409(e).

Attachment A

Calling #	Called #	Call Date & Time
{[ ]}	{[ ]}	6/5/2025 11:17:22 AM
{[ ]}	{[ ]}	6/5/2025 11:17:23 AM
{[ ]}	{[ ]}	6/5/2025 11:17:23 AM
{[ ]}	{[ ]}	6/5/2025 11:17:24 AM
{[ ]}	{[ ]}	6/5/2025 11:17:25 AM
{[ ]}	{[ ]}	6/5/2025 11:17:25 AM
{[ ]}	{[ ]}	6/5/2025 11:17:30 AM
{[ ]}	{[ ]}	6/5/2025 11:17:30 AM
{[ ]}	{[ ]}	6/5/2025 11:17:31 AM
{[ ]}	{[ ]}	6/5/2025 11:17:31 AM